

TCLP*fiber*

Digital Voice Calling Features

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Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
Call Handling				
Advanced Call Forwarding	X	X	X	
Call Forward Always	X	X	X	
Call Forward Busy	X	X	X	
Call Forward No Answer	X	X	X	
Call Forwarding - Remote Access	X	X	X	
Call Forwarding - Out of Service	X	X	X	X
Call Forwarding Phone/Web Integration	X	X	X	
Call Forwarding Selective	X	X	X	
Call Forwarding Status Check	X	X	X	
Do Not Disturb	X	X	X	
Schedule Call Routing	X	X		
Call Hold				
Hook		X	X	
Hook Flash Hold	X	X	X	
Music on Hold	X	X	X	
Call Screening				
Call Screening - Anonymous Allow/Forward/Rejection/Voicemail	X	X	X	
Call Screening - Custom Allow/Forward/Rejection/Voicemail	X	X	X	
Call Screening/Selective Call Allow	X	X	X	
Call Screening - Toll Free Allow/Forward/Rejection/Voicemail	X	X	X	
Call Screening/Selective Call Forward	X	X	X	

Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
Call Screening (Cont.)				
Call Screening/Selective Call Reject	X	X	X	
Priority Ring	X	X	X	
Distinctive Ring		X	X	
Call Transfer				
Call Transfer - Attended		X	X	
Call Transfer - Blind		X	X	
Call Transfer - Voicemail		X	X	
Call Waiting				
Call Waiting	X	X	X	
Disable Call Waiting Per Call	X	X	X	
Caller ID				
Caller ID	X	X	X	X
Caller ID Block All Calls	X	X	X	
Caller ID Block Per Call	X	X	X	
Caller ID Enable Per Call	X	X	X	
Call ID to Set Top Box	X			
Calling Line ID Delivery	X	X	X	
Calling Line ID Delivery - Internal		X	X	
CNAM (Caller ID Name)	X	X	X	X
Unblock Per Call	X	X	X	
Vanity Caller ID Name	X	X	X	X
Calling Plan Restrictions				
900/976 Call Blocking	X	X	X	X
Dialing Restrictions	X	X	X	
Devices				
911 Multi-Device Support	X	X	X	

Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
Devices (Cont.)				
Shared Devices		X		
Soft Client Support	X	X	X	
Video Call Support	X	X	X	X
Dialing				
Call Return	X	X	X	
Conference 3-Way	X	X	X	
Dial from Phone Logs		X	X	
Extension-to-Extension Dialing		X	X	
Localized Dialing Experience	X	X	X	
Redial	X	X	X	
Directory Listing				
Directory Listing	X	X	X	X
Fax				
Fax Support	X	X	X	X
Fax to Email	X	X	X	
Dedicated Fax Line		X	X	X
IP Phone Features				
Busy Lamp Field (BLF) with Presence		X		
Call Park - Valet		X	X	
Call Park - Directed		X	X	
Speed Dial - User		X		
Speed Dial - Custom Number		X		
Shared Lines		X		
Phone Directory		X		
Paging		X		

Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
IP Phone Features (Cont.)				
Paging Group		X		
Hunt Groups				
Account Calling Plans		X	X	
MLGH Multiple Membership			X	
Multi-Line Hunt Groups (MLGH)			X	
Multiple Appearance Directory Numbers (MADN)		X		
Overflow Failure Forwarding			X	
Pilot Number			X	
IVR/Auto-Attendant				
Auto-Attendant		X	X	
Company Directory		X	X	
Device Ring Groups		X		
IVR (Interactive Voice Response)		X	X	
IVR Builder GUI		X	X	
Prompt Barge-In		X	X	
Schedule Call Routing		X	X	
User Ring Groups		X		
Language				
Multilingual Error Messages	X	X	X	X
Multilingual Telephone Interface	X	X	X	
Multilingual Voicemail Access	X	X	X	
Phone Number				
Direct Inward Dialing (DID)	X	X	X	X
Toll-Free Numbers		X	X	X
Virtual Numbers	X	X	X	X
Local Number Portability	X	X	X	X

Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
Regulatory and Public Services				
211 - Essential Community Services	X	X	X	X
411 - Directory Assistance	X	X	X	X
711 - Telecommunications Relay Service (TRS)	X	X	X	X
911 - Emergency Services	X	X	X	X
Lawful Intercept Support	X	X	X	X
811	X	X	X	X
SIP Trunks				
SIP Trunks				X
Dynamic Call Capacity				X
Registration-Based Credentials				X
SIP Trunk Extension Dialing		X		X
Voicemail and Unified Messaging				
Voicemail Access on Power/Connectivity Failure	X	X	X	
Voicemail Message Advanced Playback Options	X	X	X	
Voicemail - Multiple Greetings	X	X	X	
Voicemail Message Call Back	X	X	X	
Voicemail - Shared		X	X	
Voicemail - Sub Mailboxes	X	X	X	
Voicemail Message Waiting Indicator (MWI)	X	X	X	
Voicemail to Email/Unified Messaging	X	X	X	
Voicemail - Visual Voicemail	X	X	X	
Voicemail Visual Message Waiting Indicator (VMWI)	X	X	X	
User Call Handling				
Call Forking	X	X	X	
Call Pick-Up		X		
Find Me, Follow Me	X	X	X	

Feature	Residential	Hosted IP PBX	Business Lines	SIP Trunk
User Call Handling (Cont.)				
Pick Up Groups		X	X	
Shared Call Appearance	X	X	X	
Simultaneous Ring	X	X	X	
Web Portal				
Branded End User Portal	X	X	X	X
Call Features	X	X	X	X
Call History	X	X	X	X
SMB Admin End User		X	X	X
SMB Standard End User		X		
Voicemail	X	X	X	X